The Use of Soft Systems Methodology To Resolve Hoax News Problems in Indonesia

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Abstract
Hoax news often appears in social media used by people. Hoax is made with various purposes. Although the cause of the making is not clear, the rise of hoax news in society is a threat to the Indonesian nation. The purpose of this research was to obtain data and information about the influence of news hoax. The methods used for research is the Soft Systems Methodology (SSM) which is a learning system using multi-purpose system idea to formulate the fundamental actions. Raw SSM cycle comprises seven stages are carried out sequentially. To test the success of the research used a table of conformity between the stages in the process of with SSM destination on the stage. The results of this research in the form of a conceptual model that contains fifteen actions that can be performed as the basis for consideration of a decision action that can be performed as a whole or in part. Various actions are a result of this research is to conduct a clarification, creating tools, performing socializing, making an arrest, create documentation, conducting seminars, and conduct research. The place was found to spread news of the hoax in this research is through online social media.

Keywords
SSM; Hoax; Social media; Election