**ABSTRACT**

Education is the most important part of the national development process, besides that education is also an economic determinant of a country. As an educational institution, Higher Education is obliged to provide the best education for students studying at the College, and vice versa students who obtain knowledge at Higher Education are required to pay for college. Tuition fees are fees that must be paid by students. The attitude of delaying the payment of tuition made by students towards universities that provides academic services clearly presents several disadvantages.

The incident gave rise to various requests from the management of Higher Education regarding the importance of handling compensation and imposition of sanctions to provide a deterrent effect to students.

The problem that arises is how to extract knowledge on student tuition payments X College. the purpose is to make modeling in the process of knowledge extraction on the payment of lectures with Soft System methodology. After examining the terms of payment for lectures and fines in College X, the results of this study are modeling knowledge extraction in lecture payments.

**Keywords:** soft system methodology, knowledge extraction, lecture payment